

APPX B

Doug Napier

From: complaints
Sent: 14 June 2016 08:29
To: Doug Napier
Subject: RE: Car Park
Attachments: Parking enforcement.docx.pdf

Thanks Doug.

We're not logging this as a complaint, if you could just respond direct to the resident, answering her questions and the reasons for introducing the car parking charges, etc. that will be fine. Please copy us into your reply.

Claire

From: Doug Napier
Sent: 13 June 2016 17:11
To: complaints
Subject: RE: Car Park

Yes we can, but this is a complaint about something that's not yet happened, of course!

Doug

From: complaints
Sent: 13 June 2016 14:56
To: Doug Napier
Subject: FW: Car Park

Hi Doug

Are you responsible for this as it relates to a car park within a Greenspace?

Thanks
Claire

Claire Rollo
Complaints Team - Corporate Governance
Corporate Services
Merton Council
Tel: 020 8545 4149
Complaints Line: 0208 545 3060
www.merton.gov.uk

From: .
Sent: 13 June 2016 14:31
To: complaints
Subject: Fwd: Car Park

Hi I have two kids at lavender children centre currently my eldest is due to start school in September which will mean I will need to use my car to do drop offs and pick ups.

Whilst I agree that a pay meter is the right thing as numerous people leave their cars in the car park. I do think that some consideration should be given to the fact that we are all working parents and need to hold up a job to be able to pay for nursery.

Is there anyway parents can be given a drop off and pick up pass that entitles us to park for 15 -20 minutes just do do drop offs and pick ups?

The nursery is expanding and surely this is the worst time to make it so difficult on parents to be able to drop off their kids?

Alternatively some machines offer 15 minutes free if you display a ticket is this an option?

Any help or consideration would be appreciated.

Thanks

Sent from my iPhone

Begin forwarded message:

From: MCC <MCC@merton.gov.uk>
Date: 13 June 2016 at 11:28:03 BST
To: MCC <MCC@merton.gov.uk>
Subject: Car Park

Dear Parents and Carers

Please see the attached notice on the changes to the car park next to Lavender Nursery.

Kind regards

Clare Blackwell
Childcare Finance & Business Support Officer
Early Years, Childcare & Children's Centres
London Borough of Merton

020 8274 5879
Clare.blackwell@merton.gov.uk

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